

## **Website Privacy Statement**

Baby Birth and Beyond recognizes the importance of protecting the privacy of all information provided by users to our web site. We created the following guidelines with a fundamental respect for our users' right to privacy to guide our relationships with our users, both buyers and sellers.

### **Information Collected**

Baby Birth and Beyond collects information about users during their registration; their inquiries, or their participation in certain activities on our web site, through the use of cookies. When users request pages from our server, our web server automatically collects some information about the users, including their IP addresses. These addresses are used by computers on the network to send the requested pages to users.

### **Use of Information**

Information will not be sold or distributed to outside third parties. Baby Birth and Beyond does not reveal email addresses users provide to us to any third party without their permission.

Using e-mail addresses provided at registration or otherwise, Baby Birth and Beyond may periodically send out informational e-mail to our users ONLY about services and products offered on our web site. Users can indicate that they do not wish to receive e-mail information from Baby Birth and Beyond . Third parties will not contact our users through the use of our e-mail lists.

Baby Birth and Beyond may utilize users' IP addresses to help diagnose problems with our server and to administer our web site. We also use it to gather broad demographic information about our users in general. This information does not contain anything that can identify users personally.

Our site uses cookies to deliver content specific to users' interests and to honor their preferences. This information is used to assist us in creating a site that will serve the needs of our users.

Upon request, Baby Birth and Beyond will remove users (and their information) from our database or permit them to "opt-out" of any further e-mail or contact.

### General

Baby Birth and Beyond is not responsible for the content or the privacy policies of web sites to which it may occasionally provide links or the web sites of its advertisers or clients. Baby Birth and Beyond uses reasonable precautions to keep the personal information disclosed to us secure and to disclose such information only to responsible third parties after permission from the user.

If you have any questions about this privacy statement, the practices of this site or your dealings with Baby Birth and Beyond , please feel free to contact us at: [customerservice@babybirthandbeyond.com](mailto:customerservice@babybirthandbeyond.com)

### Return Policy

Baby Birth and Beyond does accept returns on most items, however there are exceptions. Returns must be made within 30 days of the original purchase date. Special order and nonstock items are not returnable. Items which are opened, not in a sealed package, used, dirty, damaged or otherwise altered cannot be returned. Items that are sent back without first obtaining a return authorization will not be refunded or returned. All returns may be subject to a 20% restocking fee. Baby Birth and Beyond is not able to offer refunds for any of the original shipping cost paid for by the customer. The customer is responsible for return shipping costs back to Baby Birth and Beyond and will not be reimbursed. Baby Birth and Beyond is not responsible for returned items lost during transit back to us. All refunds will be issued back according to the original payment method used for the order. If this method is not available (such as a gift certificate or cash) another method can be used.

## **How to make a Return**

- Please first read return policy above.
- After reading return policy, call us for a Return Authorization before returning anything (within 30 days of original purchase date). Items that are sent back without first obtaining a return authorization will not be refunded or returned. 1-208-660-0712
- Once we approve the return, you may ship the items back to us at the following address:

## **Baby Birth and Beyond**

**Attn: RETURNS**

**7037 W. Bonnaire Loop**

**Coeur d'Alene, ID 83815**

- Once the product is received by us and is in original condition, the price of the product will be refunded. Please allow 1-5 business days after we have received your return for it to be processed.

**Baby Birth and Beyond reserves the right to refuse to refund any item(s) at our own discretion.**

[Last updated 02/23/2018]